

TESCO Bank

*Car
Insurance*

Important information about your policy

Inside you'll find details of changes
to your car insurance policy

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Every little helps

Changes to your Tesco Bank Car Insurance policy

There are some changes to your Tesco Bank Car Insurance policy. This leaflet will explain the changes and how they will affect you. Please read this leaflet in conjunction with your **Policy Booklet, Schedule and Statement of Fact**.

Key Changes	OLD Policy	NEW Policy	What this means to you
Policy conditions - Page 28 of your Policy Booklet			
Regulation	<p>We are authorised and regulated by the Financial Services Authority. Our FSA Register number is 305958.</p> <p>Ageas Insurance Limited is authorised and regulated by the Financial Services Authority.</p> <p>Their FSA Register number 202039.</p> <p>You can check this on the FSA's register by visiting the website www.fsa.gov.uk/register/home.do or by contacting the FSA on 0845 606 1234.</p>	<p>We are authorised and regulated by the Financial Conduct Authority. Our Financial Services Register number is 305958.</p> <p>Ageas Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Their Financial Services Register number 202039.</p> <p>You can check this on the Financial Services Register by visiting the website www.fca.org.uk/firms/systems-reporting/register or by contacting the FCA on 0800 111 6768 or the PRA on 0207 601 4878</p>	<p>The Financial Services Regulator has changed</p>
Replacement Vehicle	<p>This service is provided by B4 Group.</p>	<p>This service is provided by one of the underwriter's select suppliers in mobility solutions. You will be advised who the supplier is at the point of registering a claim.</p>	<p>We have changed who will provide a replacement vehicle under this section.</p>

Important reminder for all car insurance customers – Continuous Insurance Enforcement

It is a legal requirement to have continuous insurance in place for **your** vehicle. Information relating to **your** insurance policy is held on the Motor Insurance Database (MID). The MID and the data stored on it may be used by the Police to identify whether a vehicle has valid insurance by checking its registration number against the database. If there is no record on the MID showing the vehicle is insured, and **you** have not declared it as 'off road' by completing a SORN (Statutory Off Road Notification), **you** may receive a letter from the DVLA advising that **you** could face a fine or prosecution, and the vehicle could also be clamped, seized and ultimately, destroyed.

Please check **your** policy documents carefully to ensure the registration number shown is correct. If it is not correct please tell **us** as soon as possible so that **we** can update your policy and the MID. **You** can check that the details held about **your** vehicle on the MID are correct by visiting www.askmid.com

Important reminder for Value car insurance customers

Please remember that if **you** have a Value car insurance policy, the following Sections of **your** policy do not apply:

- Section B – Windscreen cover
- Section G – Personal belongings
- Section L – In Car Entertainment Equipment

This means that there is no cover for these items.

Please refer to **your Schedule** for full details of which Sections of **your** policy apply to **you**.

If you would like to speak to us about the changes to your policy, please give us a call on **0845 366 8633**. If you use Typetalk, just add 18001 to the start of this number.

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For your protection, telephone calls will be recorded and may be monitored.

Tesco Bank Car Insurance and add-on insurance products are arranged by Tesco Bank acting as an insurance intermediary and are underwritten by a select range of insurers. Tesco Bank is a trading name of Tesco Personal Finance plc. Registered in Scotland No. SC173199. Registered Office: Interpoint Building, 22 Haymarket Yards, Edinburgh EH12 5BH. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. We may monitor and record calls for training purposes, to improve the quality of our service or to detect and prevent fraud.